

SINGULAIR®

OWNER PROTECTION SERVICE PROGRAM

AT NO ADDITIONAL
OWNER EXPENSE

POSSIBLE
EXPENSE

A. Regular service inspections conducted at six month intervals throughout the year.

B. Special service inspections as requested by owner.

C. Labor and transportation expenses for travel on regular service inspections.

D. Labor and transportation expenses for travel on special service inspections.

E. Singulair plant maintenance including Bio-Kinetic system service, visual inspection of effluent quality and cleaning of hopper section using squeegee scraper in clarification tank (where applicable).

F. Inspection of outlet line or disposal system (where accessible).

G. Singulair mechanical aerator maintenance including cleaning of the stainless steel aspirator shaft, power consumption check, noise check, and visual inspection for vibration of the unit while in operation.

H. Visual check of Service Pro control center for Singulair unit (when accessible).

I. Labor expenses required at the site to service or repair, or to remove any part of the control center or Singulair mechanical aerator to be returned for factory repair.

J. Labor required at the site to service, repair or reinstall any part of the Service Pro control center or Singulair mechanical aerator returned from factory repair.

K. Service Pro remote monitoring service (where applicable).

L. Freight costs to and from the factory and lifetime exchange program costs when factory repairs are needed.

M. Costs for replacing missing parts or repairing equipment not eligible for the lifetime exchange program.

CONTRACT FEE \$ _____

(To Be Paid In Advance By Owner)

OWNER ACCEPTANCE

NAME: _____

ADDRESS: _____

EMAIL: _____

DATE: _____

NORWECO SINGULAIR DISTRIBUTOR

NAME: _____

BY: _____

DATE: _____

COMPLETE AND RETURN TO YOUR LOCAL NORWECO DISTRIBUTOR



To:

Local Dist.

Place Stamp
Here
Post Office Will
Not Deliver
Without Proper
Postage

norweco[®] **SINGULAIR**[®] SERVICE CONTRACT

OWNER NAME: _____

ADDRESS: _____ EFFECTIVE DATE: _____ 20 _____
(street)

_____ EXPIRATION DATE: _____ 20 _____
(city) (state) (zip)

TELEPHONE NO.: (____) _____ SYSTEM INSTALLED ON: _____ 20 _____

DIRECTIONS: _____

This one year service contract for the Singulair Bio-Kinetic wastewater treatment system located at the site described above, is intended to enable the owner to economically obtain regular service inspections for the Singulair unit, as well as non-scheduled or special service that may be required by a qualified technician. When this contract is in force, the owner will not be charged for any routine service labor. Under the terms of this service agreement, a technician will regularly inspect the plant at six month intervals. It will also be inspected following each special owner service request within a 48-hour period. If improper system operation cannot be remedied at time of inspection, the owner will be notified in writing of an estimated date of correction. The contract shall remain in effect for a period of one year, as specified in the effective and expiration dates listed above.